

Reply Slip

I'd like to help your patients and those close to them to live as fully as possible.

TitleFirst NameSurname

Address

.....Postcode

TelephoneEmail.....

I would like to make a regular monthly donation:

Please pay the sum of £.....

commencing on the.....day of.....

and thereafter every month until you receive further notice from me/us in writing

YOUR account details

Account Name:.....

Account Number:

Signature:

Date:.....

YOUR Bank Details

Name of your bank:

Address of your bank:

Postcode:.....Sort code:

Katharine House Hospice's Bank details

Please pay: Lloyds TSB Bank Plc, 5 Market Square, Stafford

For the credit of: Katharine House

Account Details: Sort code: 30 – 98 – 00 Account Number: 07048387

Bank Quoting Reference:

(to be completed by Katharine House Hospice)

I would like to make a one-off donation:

and enclose a cheque for £.....

(Cheques payable to 'Katharine House Hospice')

Gift Aid

I am a UK Taxpayer

Please treat this donation, all donations that I've made for the last 6 years (prior to the date of this declaration) and all future donations as gift aid until I notify you otherwise.

Date:.....

I am not a UK Taxpayer

Gift Aid will make your donation worth more! For you to qualify for gift aid what you pay in income tax or capital gains must at least equal the amount we will claim in the tax year.



Information Request

Please send me more information about

- Thanksgiving Service, Thursday 25th September 2008
- Annual Ball, Saturday 4th October 2008
- Vegas Evening, Friday 21st November 2008
- Festive Fun, Tuesday 25th November 2008
- Winter Walk, Sunday 7th December 2008
- Light Up A Life Service, Sunday 14th December 2008
- Santa Dash, Sunday 21st December 2008
- Becoming a hospice or shop volunteer
- Joining the Lottery
- Leaving a gift in my will
- Forthcoming Support Group Events

Please return to our FREEPOST address:

Katharine House Hospice, MID24268, Stafford, ST16 2BR

Here's what other supporters say about setting up a standing order for Katharine House Hospice...

"I can give more without it seeming too expensive – my monthly donation of £10 soon mounts up to a larger contribution but is still affordable to me, if I had to give £120 all in one go it would seem too costly."

"Well I like to think that my monthly donation of £2 is less than the cost of a cup of coffee out a month, that's not much for me to do without, credit crunch or not."

"I volunteer at Katharine House Hospice so I see exactly where my money is going and want to make a regular commitment to help ensure that these vital services continue."

"I feel more committed by supporting this way than say a one off donation each year. They supported my mum and I want this commitment to them."

"My chosen charity is important to me so it's good to know I'm doing my bit and that my contribution is taken care of."

katharine
house
hospice



embracing life and living

Newsletter

Autumn/Winter 2008

For friends and supporters of Katharine House Hospice



Pictured: Day patient John enjoying 'Tea at 3'.
Turn to page 4 to read more.

Photo courtesy of Express & Star

A Word from our Chief Executive



I am pleased to report that we have received confirmation of improved funding from the South Staffordshire Primary Care Trust. The hospice is now set to receive £443,000 – double the funding from the previous year.

It is a very positive time for the hospice following an ongoing financial struggle since the in-patient unit opened in 2000. Since its inception in October 2006 South Staffordshire PCT has promised to address the complex issue of funding for the four hospices serving their population. A very rigorous process has led to the creation of a transparent funding mechanism that treats all the hospices equitably.

The Chairman, Trustees and myself are very grateful for the loyalty and commitment shown by our staff and volunteers through some very difficult financial times. We hope this refreshing approach by South Staffordshire PCT to our funding will herald a period of close co-operation between the PCT and Hospice to improve the availability and delivery of care services to all people as they come to the end of their lives.

Despite this good news Katharine House Hospice remains in a financially challenging situation and needs to raise 75% of its funding from the local community. Support in the form of volunteering, donating money to the hospice or stock to the retail shops or playing the lottery is still needed to keep our existing services going.

Thank you for your continued support
Richard

Dr Richard Soulsby
Chief Executive

Supported by



John Leigh
(Printers) Ltd.

Katharine House Hospice would like to thank John Leigh (Printers) Ltd for their generous help and support. For more information please call 01785 245435. The Hospice relies heavily on donations from individuals and companies, to find out more about how to help please contact us.

Find a Katharine House Hospice shop near you

Stone – Retail Office
(For general enquiries)
Andrea Holland
01785 814823

Please contact specific shops for location and opening times

Cannock
Manager: Linda Love & Sylvia Meads
01543 572973

Eccleshall
Manager: Sandra Wood
01785 850070

Hednesford
Manager: Pauline Keeling
01543 451423

Littleworth
Manager: Angela Whelan
01785 255906

Newport
Manager: Ellie Rowley
01952 814760

Penkridge
Manager: Angie Gray
01785 712754

Stafford
Manager: Angela Whelan
01785 225903

Stafford – Collectables
Manager: Lillian Hunt
01785 229500

Stone
Manager: Joan Lawton
01785 816907

Stone – Yesterdays
Manager: Annie Twemlow
01785 816423

Uttoxeter
Manager: Mary Larigo
01889 563454

Bargain Hunt

Our new recycling warehouse that opened at the end of last year is now trading in profit and business has been brisk. Furniture sales in particular have been really pleasing more specifically sales of three piece suites. The premises have a great stock of quality second hand furniture that is crying out for a new home.

Keith Wallbank, Manager of the Warehouse Project says: 'The support we have received from the public since the warehouse opened has been fantastic. We have a huge variety of bargains to offer our customers ranging from large pieces of furniture through to bric a brac and curios.'

The warehouse is open throughout the week between 9.30am – 4.30pm and between 10am – 2pm at the weekend. Supporters are welcome to come

and browse the stock which changes daily. Donations are also always gratefully received during these times.

For more information call into the warehouse on St Alban's Road or contact Keith Wallbank on 01785 248844.



Shop Donations Desperately Needed

As the credit crunch tightens its grip the retail team have seen a pleasing upturn in sales as consumers turn to charity shops in a bid to save money. As a result stock in almost all of Katharine House Hospice's 11 retail outlets is running dangerously low.

Stock which has been worst affected is women's fashions including clothing, bags, shoes and accessories. Shop managers are appealing to supporters to continue to demonstrate their

generosity and donate good quality saleable items to the shops.

Staff would also be very grateful for the donation of bric a brac. If you would like to support the Retail Team by donating goods please drop them off at your local hospice shop.

For more information please contact the **Retail Office on 01785 814823 or email retail@khhospice.org.uk**

Regular Giving

One the best ways that you can support the hospice is by setting up a regular giving agreement to make a monthly donation by standing order. This will help to secure the long term future of the Hospice. Without the solid base of financial support we receive from our 'regular givers' we would be unable to continue providing our unique range of care services. In a time where people fear the credit crunch we are worried that people might stop their support...

We spoke to hospice supporter Penny Graysmith who gives by standing order and found out why this type of giving works for her. Penny said:

'I know that I want to support the hospice as it is a fantastic cause that needs support continually from the community it serves. However despite knowing that I want to help the hospice I must admit that working full time and coping with the demands of a young family means that I am very bad at actually getting round to getting the cheque book out on a regular basis!

By setting up a standing order it means that I can do my bit without it taking up any time – I only had to fill in a form once and then forget about it whilst knowing that I am supporting the charity of my choice. As a tax payer I can also gift aid my donation so it is worth even more to hospice!

I set up a standing order with Katharine House Hospice because I can – I'm lucky, I am healthy and I want to support other local people who are patients of the hospice.'

Penny is the Chaplain at Stafford Hospital and also provides chaplaincy support at Katharine House Hospice.

If you would like to support Katharine House Hospice in this way please turn over and fill in the form provided. Thank you for your support.



Pictured Hospital Chaplain and Regular Giver Penny Graysmith.



Lindsay Wright pictured with Ladies Luncheon guest speaker Katie Fforde.

Congratulations to Lindsay!

Congratulations to Lindsay Wright of Barclays Bank who has recently won the Individual Achievement of the Year Award (UK) at the Barclays Chairman's Awards for her commitment to the community in particular local charities. Lindsay is a staunch supporter of the hospice and helps us to organise fund for pound matched funding for many of our events.

We are thrilled that Lindsay's hard work and enthusiasm has been acknowledged by her employers in this way. We would like to thank Lindsay and her colleagues at Barclays for their ongoing support and look forward to working with her in the future.

Corporate Fundraiser Kelly Day has now returned from maternity leave and is available to discuss how your business can support Katharine House Hospice. For more information on sponsorship opportunities and ways we can work together please contact Kelly in Fundraising.



Can We Talk?

Katharine House Hospice is fortunate to have a team of Ambassadors who carry out the valuable role of representing the hospice in the community. The Ambassadors are often asked to give talks and presentations about hospice care and spread the word about the range of services available at Katharine House. Typical groups that request a talk from an Ambassador include church groups, the Inner Wheel and friendship groups.

The Ambassadors are always keen to come and speak to groups and if you are a member of one that may enjoy the opportunity to learn more about Katharine House Hospice then please do contact us. For more information and/or to book an Ambassador please contact a member of the Fundraising Team.

SNOWBALL



The Lottery Team at Katharine House Hospice are soon to be launching their celebratory Christmas Draw. The Snowball will start rolling in mid October and will continue to do so until it is drawn just before Christmas. This year's top prize is £2008

and at just £1 per ticket you would be mad not to try your hand.

Tickets will be mailed out to most supporters but if yours don't arrive or you think you could sell more on our behalf contact the lottery team.

Have we got your number?



If you are not already a member of the Katharine House Hospice lottery why not sign up? The lottery costs just £1 a week to play and has a range of cash prizes ranging from £2000 to £5. There are 125 cash prizes in total so you have excellent odds and stand a good chance of being a winner!

Payment methods are flexible meaning you can manage your subscription your way. You can pay by cheque, standing order or our friendly collectors can call on you and collect the cash at your own front door. For more information about the lottery and how to join please contact the **lottery**

office at the hospice on **01785 270857** or email **lottery@khhospice.org.uk**



Pictured Lottery Manager, Colin Martindale

Caring for the Carers



Photo courtesy of Lee Morrall 01543 876267

David Hughes from Moss Pit in Stafford has been caring for his wife Edith since she was diagnosed with ovarian cancer in 2006. David, pictured above with Staff Nurse Karen Bell, comes to hospice to access the carers group. David says: 'It is vital that I stay well to keep Edith well. It's important to keep her spirits up. She comes to Katharine House on Monday and Wednesday, so that helps and I come to Karen's group every other Thursday.

It's a break from it all. There are people in similar situations, we do different activities, we do painting – it's a way to switch off. It's relaxing, it gets me out of the house and if I need anything I have got Karen here.'

David finds the time that both he and his wife spend at Katharine House Hospice invaluable. David

continued: 'I think it gives her a lift, she does reflexology, she does her watercolours – and she does quite a lot of painting at home now. It's all geared to help you relax.'

David encouraged other carers who may be feeling alone and unsupported to visit Katharine House Hospice. David concluded: 'I didn't know about Katharine House until Edith started coming here. People who are in a similar situation to me, I am sure would benefit from coming or at least giving it a try. It might not be suitable for everybody but it is for me.'

For more information about the Carers Group please contact **Staff Nurse Karen Bell, who runs the group on 01785 254645** or email **care@khhospice.org.uk**

Voluntary Services

Voluntary services would like to extend our sincere thanks to all of our volunteers who coped so wonderfully during the upheavals caused by the building works. We were very proud of them and appreciative of their support, as they coped with the disruptions with professionalism and calm efficiency.

The new reception area and staffing arrangements took a while to get used to but we are now back up to speed and I would like to thank all of our volunteers for their resilience and perseverance. It is not just the reception volunteers who deserve our praise but all the volunteers who give their time so freely enabling Katharine House Hospice to provide its range of care services.

However, there can never be too much volunteer power available to the hospice and I urge anyone who may be able to lend a hand to get in touch. The last piece of the building project puzzle - the gardens - particularly need some TLC. Myra or myself would love to hear from anyone who may be able to help out.

For more information about the range of roles available here at the hospice please contact us in Voluntary Services.

Bev Wheat,
Voluntary Services
Co-ordinator



Katharine House Hospice, Weston Road, Stafford, ST16 3SB • Registered Charity No. 1011712
t: 01785 254645 • f: 01785 247803 • e: info@khhospice.org.uk • w: www.khhospice.org.uk

in patient care • day care • drop in day • lymphoedema clinic • carers group • respite for carers • bereavement support

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Been Away?

Just got back from your hols? Don't forget the hospice can make use of your left over foreign currency. Simply drop it into the hospice and we can turn it back into pounds!



In May the patients and staff of the Day Care unit celebrated '15 years of Day Care at Katharine House Hospice'. The unit organised a range of celebratory events to mark the occasion and to ensure that all were able to get involved one way or another.

The Day Care unit was completed in May 1993 following an extensive fundraising appeal. Prior to this, support was offered to patients and their families in their own homes by volunteers. The construction of a purpose-built facility that was staffed by qualified care professionals was an important step forward in the hospice's history.

As part of the festivities a group of Day Care patients and staff were treated to a 3 hour long canal boat cruise. Around ten patients travelled out to Stone and boarded 'Aquarius' the restaurant boat operated by Brindley's of Stone.

A fun afternoon was had by all as a slower pace of life was experienced. The weather was kind and patients and staff

were able to admire the beauty of the countryside as it gently rolled by whilst enjoying a three course meal.

The next celebration was held in the day care lounge at the hospice after the patients had gone home. Acquaintances of the hospice past and present were able to come into the building and admire the facility which has been much improved by the recent building works.

Director of Nursing services, Catherine Howlett gave a short talk about the Day Care Unit and the incredible development of services provided there over the years. The assembled company were then treated to a cup of tea and a delicious scone prepared by the hospice's kitchen staff.

For the patients that were unable to go on the narrowboat trip a celebratory

lunch was held at the hospice. Once more the kitchen staff excelled themselves producing a tempting and tasty menu for all to enjoy.

To round off a bumper year the day care unit also hosted their most successful Tea at Three event ever! Although services at the hospice are provided free of charge patients often express the desire to put something back and Tea at Three provides the perfect opportunity for them to do so.

This year the popular fundraiser had a St Trinian's theme with staff getting firmly into the spirit of things. The range of stalls included a plant stall stocked with plants cultivated by a patient in the hospice greenhouse. The bottle tombola was most popular as was the cake stall which was filled with sweet treats from the hospice kitchens.

The book and bric a brac stalls also did a roaring trade with supporters bagging many bargains. In total over £1000 was raised which is a fantastic achievement for the patients and the day care team.



Day Care patient Daisy Heeley and Director of Nursing Services Catherine Howlett serving at 'Tea at 3'.

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Winter Walk 2008
A fab fundraiser for all the family

Sunday 7th December 2008
Milford Common, Stafford

£10 per person including woolly hat and soup and roll at the finish line. Kids go free!

Generously supported by

Friday 21st November
Ingestre Suite
Staffordshire County Showground
£35 per person including Bucks Fizz reception and three course meal.

Live performances from Frank Sinatra, Elvis Presley, Vegas Showgirls

Try your luck at the fun money casino

Generously supported by Misters of Stafford